



Specialized Family Services Inc.

Supporting Families, Realizing Dreams.™
Since 1985



FY 2023
FY 2024
Annual Report



About Us

MISSION

Alta Mira Specialized Family Services Inc. supports individuals with intellectual and/or developmental risks, delays, or disabilities and their families to optimize quality of life.

VISION

Alta Mira Specialized Family Services Inc. is a 501(c)(3) nonprofit organization that serves people of all ages with intellectual/developmental risks, delays, or disabilities throughout their lives. We believe that these issues affect not only the person but also the family and the community.

We respect the family as the expert—empowering, validating, and encouraging family members to be confident advocates.

We promote inclusion for people with intellectual and/or developmental risks, delays, or disabilities in every aspect of community life.

We work closely with individuals and their families to help them strengthen basic life skills, achieve their goals, and reach their full potential.

PURPOSE

Since 1985, Alta Mira has provided:

Early Childhood Services

including Early Intervention (EI) for children from birth to age 3;

Parenting Programs

including Parenting Classes

Family Support Services (FSS)

including Family Living, Respite Care, and a dedicated Respite Home located in Albuquerque, New Mexico

A Message From Our Executive Director

Looking back on the accomplishments of Fiscal Years 2023-2024, I am filled with deep gratitude for the opportunity to serve our incredible community. At Alta Mira, we remain steadfast in our mission to support individuals with intellectual and developmental disabilities (IDD) and their families through every stage of life. By the end of Fiscal Year 2024, we were blessed to be able to support nearly 800 individuals with an intellectual/developmental disability, risk, or delay. Without the hard work and dedication of our staff members and families, this would not have been possible.

As I continue to reflect, I am also filled with optimism. Our mission has always been to empower individuals with IDD and delays, ensuring they have the opportunities, resources, and support needed to thrive throughout their lives. Thanks to your generosity, commitment, and belief in our work, we have made significant strides in advancing that mission.

This year, we expanded essential lifespan services—from early intervention and education to residential living and family-centered supports. We've celebrated countless milestones: children reaching developmental goals, individuals gaining greater access to their communities, and families discovering the guidance and connection they need to navigate life's challenges. These successes reaffirm what we believe at our core: that every individual, regardless of ability, deserves to live a life full of dignity, purpose, and belonging... an optimized quality of life.

It is a blessing to be rooted in and supporting the greater Metro area, where collaboration and compassion continue to shape our shared progress. Despite the uncertainty and challenges that continue to affect our IDD community, we remain steadfast in our advocacy, innovation, and dedication to ensuring that no one is left behind.

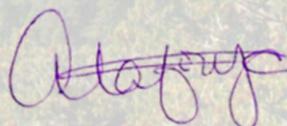
A heartfelt "Thank You" to the participants and families who have chosen Alta Mira to provide stellar IDD services, our dedicated Board of Directors, our incredible staff and contractors, and our generous donors. Your time, talent, and support are the foundation of our success, and we are so grateful for all you do. As we look ahead, we remain committed to strengthening our services, expanding access, and deepening our impact, so that inclusion becomes not just a vision, but a lived reality for all.

Thank you for standing with us, for believing in the potential of every individual we serve, and for being part of this journey.

REMEMBER:

*Until no family needs us,
we need you.*

In partnership
and hope,



Angelique Tafoya
Executive Director



Mission-based Leadership and Strategic Governance

BOARD OF DIRECTORS, FY 2023 - FY2024

Chrissy Aikes | The Neighborhood in Rio Rancho

Renea Calhoon | Haverland Carter

Natalie DeBassige | Physician, Presbyterian Health Services

John Dubois | Rio Grande Credit Union

Margaret "Peggy" Graham | PBWS Law Firm

Shawna Gonzales | CFO, Roadrunner Food Bank

Cindy Hernandez | Retired

Alexis Holguin | University of New Mexico

Auri Vigil | RoofCARE

Kerry de Vore | Apogee Engineering

Spencer Wright | Retired

ADMINISTRATIVE STAFF

Angelique Tafoya | Executive Director

Anna Chmielenko | Human Resource Director

Bobby Jones | Systems Director

Annalisa Ratuita | Family Support Services Program Director

Katie Wylie | Early Childhood Program Director

Dawn Bodenner | Marketing & Communications Director

Fedelina Armijo | Family Living Program Manager

Ermanda King-Begay | QA/QI Manager

Rachelle McCann | Early Childhood Service Coordinator Manager

Sean Murphy | FSS Program Manager/Training Manager

Deanna Vick | Early Childhood Direct Service Provider Manager

Programs & Services

KEY PROGRAMMING INITIATIVES

At Alta Mira, whether our participants will be with us for a short time or a lifetime, we consider them family.

EARLY INTERVENTION (EI)

Critical services are provided for children from birth to age 3 as part of a free federally-mandated New Mexico Family Infant Toddler program (FIT)

- *Family Service Coordination*
- *Developmental Specialists*
- *Occupational Therapy*
- *Physical Therapy*
- *Speech and Language Pathology*
- *Social Work*
- *No wait list for EI evaluation*

FAMILY SUPPORT SERVICES (FSS)

Services and supports provided to individuals and their families and/or caregivers to optimize quality of life through lifespan services

- *Family Living Services*
- *Customized Community Supports*
- *Customized In-Home Supports*
- *Mi Via In-Home Living*

RESPIRE CARE

Flexible family support providing short-term, temporary care allowing time to take a break from daily caregiving

- *Activities of daily living (ADLs)*
- *Activities that promote health & safety*
- *Available to children and adults*

RESPIRE HOME

An opportunity for an individual to enjoy time away from their caregiver and develop new relationships with their peers via community outings

TRAINING & PARENTING CLASSES

High quality training enables our staff and contractors to learn and strengthen the skills required to support individuals with disabilities and their families, while parenting programs provide the tools to support parent-child relationships.

Agency Demographics

FY2024 CENSUS DATA

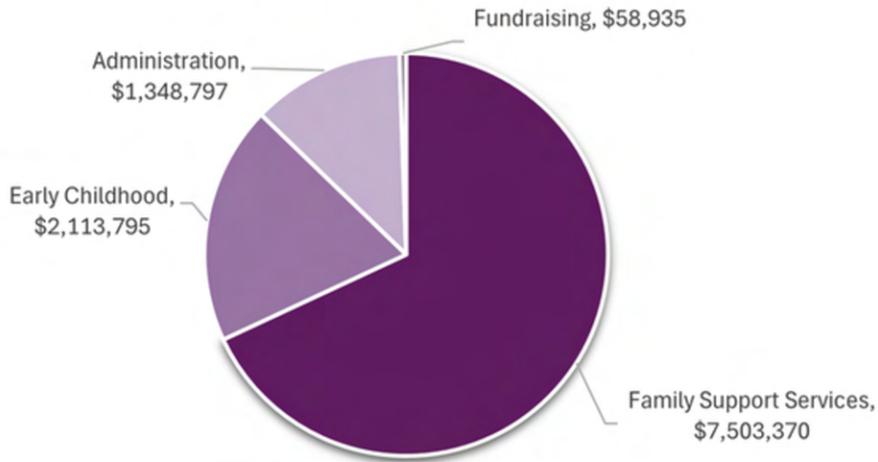
| Agency Demographics FY2024 | | | | |
|----------------------------|------------|------------|---------------|--------------------|
| | EI | FSS | Agency Totals | Agency Percentages |
| Male | 325 | 208 | 533 | 60% |
| Female | 221 | 136 | 357 | 40% |
| | 546 | 344 | 890 | 100% |
| American Indian | 32 | | 32 | 6% |
| Asian | 15 | | 15 | 3% |
| Black or African American | 26 | | 26 | 5% |
| Native Hawaiian or PI | 7 | | 7 | 1% |
| White | 114 | | 114 | 21% |
| Unknown | 45 | | 45 | 8% |
| Hispanic or Latino | 313 | | 313 | 57% |
| | 552 | 0 | 552 | 100% |
| Bernalillo | 459 | 295 | 754 | 88% |
| Unknown | 0 | 12 | 12 | 1% |
| Sandoval | 0 | 12 | 12 | 1% |
| Santa Fe | 0 | 2 | 2 | 0% |
| Torrance | 53 | 9 | 62 | 7% |
| Valencia | 0 | 14 | 14 | 2% |
| | 512 | 344 | 856 | 100% |
| Age Birth through 3 | 546 | | 546 | 61% |
| Age 4 through 21 | 0 | 344 | 344 | 39% |
| Age 22 -63 | 0 | | | 0% |
| | 546 | 344 | 890 | 100% |

| Early Intervention Services | | |
|-------------------------------------|----------------|-----------------|
| Total Individuals Served FY2024 | | |
| Services | Hours Provided | Children Served |
| Evaluations | 2499 | 239 |
| Service Coordination | 5842 | 546 |
| Developmental Instruction | 2859 | |
| Family Counseling | 114 | |
| Nursing | 0 | |
| Occupational Therapy | 1062 | |
| Physical Therapy | 1322 | |
| Social Work Services | 361 | |
| Speech Language Pathology | 1067 | |
| Total Hours of Service Given | 15,126 | |

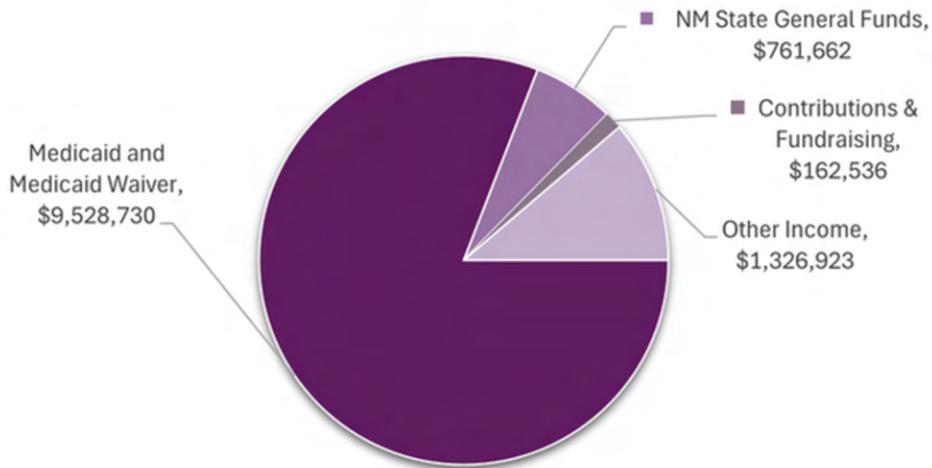
| Family Support Services | | |
|---|----------------------|-------------------|
| Total Individuals Served FY2024 | | |
| FAMILY LIVING | | |
| Family Living | 37,742 days | 122 people |
| Substitute Care | 42,806 hours | 82 people |
| Nursing | 6,857 hours | 139 people |
| RESPITE HOME | | |
| Hours | 3,254 | |
| Meals | 447 | |
| Individuals | 14 | |
| RESPITE | | |
| SGF Respite | 3,215 hours | 21 people |
| MW Respite | 30,483 hours | 45 people |
| Mi Via Family Living | 4,307 days | 16 people |
| CIHS | 2704 hours | 7 people |
| CCS | 31,730 hours | 64 people |
| SW Respite | 0 hours | 0 people |
| Other Sub Care (ARCA) | 484 | 1 |
| Total: | 72,923 hours | 154 people |
| Total All Respite and Substitute Care Hours: | 115,729 hours | |

Revenue, Expenses & Fundraising

FY2024 Agency Expenses



FY2024 Agency Revenue



Agency Employees

| | |
|----------------------------------|-----------|
| Administration | 13 |
| Early Intervention | 26 |
| Family Support Services | 25 |
| Total Number of Employees | 64 |

Charitable Giving

DONORS & SPONSORS

Alta Mira relies on state funds and grants, which only go so far. Your support ensures that we can continue to provide services and support to our community. Sustaining our agency through donations makes a considerable impact on someone's life.

Thank you to those who have contributed to our mission:

411 Equipment LLC
 A-One Collision
 American Legion Post 13
 Alice Maese
 Amy Halloran
 Andrew & Maggie Faber
 Andrew Vogt
 Angelique Tafoya
 Anna Santomauro
 Anonymous Donors
 Annalisa Ratuita
 Anne Nokes
 Arun Rodrigues
 Bank of Albuquerque
 (BOK Financial)
 Brad Yablonsky
 Brycon Construction
 Char Bedonie
 Christina Akes
 Cuidando Los Niños
 Cynthia Hernandez
 Damon Maddox,
 Maddox Management
 Danielle LaPrise
 Darlene Fattorusso
 David Gallegos
 Della Martinez
 Gigi Chinisci
 Greg & Barbara Haschke
 Janice Olson

Jim & Susan Copeland
 Julie Pederson
 Kara de Vore
 Knights of Columbus 4227
 Margaret "Peggy" Graham
 Martha Goodman
 Maw Tuazon
 Natalie Debassige
 Olga Mosher
 Play to Learn Inc.
 Poms & Associates
 Insurance Brokers
 Puerto Del Sol Ladies
 Golf Association
 Richard & Leslie Lehoucq
 Ridgecrest Baptist Church
 S. Scott Obenshain
 Shari Friedman
 Shawna Gonzales
 Stacey Zondor
 Steel Bender Brewery
 Steven & Karen Le Master
 Token Ibis
 Tony Francomano
 Victoria Wolfel
 Vincent Cordova
 W.D. & Mary Jean Hilton
 Walmart Inc.
 William & Mai Thornhill

GRANT FUNDING FROM:

Albuquerque Community Foundation
 Carl C. Anderson Sr. and Marie Jo Anderson
 Charitable Foundation
 Comcast
 Nusenda Foundation
 The Rotary Del Norte Foundation Inc.
 United Way of Central New Mexico

DONATIONS RECEIVED VIA:

Amazon Smile
 Benevity Impact Fund
 Blackbaud Giving Fund
 Charities Aid Foundation America
 CharityVest Inc.
 Facebook
 Fidelity Charitable Donor-Advised Funds
 Network for Good
 NM Mutual
 United Way of Central New Mexico





Find Out More

FOLLOW US

We'd love to stay connected with you on social media:



SIGN UP

Email Marketing@AltaMiraNM.org to sign up for our newsletter.

SUPPORT OUR MISSION:

Visit www.AltaMiraNM.org to make a one-time, recurring, or legacy donation, or scan the QR code:

